

THE FOX & HOUNDS

LULSLEY

KEEPING EVERYONE SAFE

Lockdown Easing Stage 2: April 2021

Under Lockdown Easing Stage 2, 12/04/21-17/05/21, assuming Government Targets are met, The Fox & Hounds at Lulsley will be providing food and drink service in the Top Beer Garden.

Food Takeaway Services will continue as normal.

Our previous Sanitising and Social Distancing measures in 2020 were rigorously implemented by our staff. These measures will remain in place in April 2021. A new updated full Covid Risk Assessment has been completed and is displayed in our Welcome Area.

APRIL 2021 INITIAL SERVICE HOURS

OPENING: Monday 12th April as a 'one-off' 12-9pm
with Food served 12-2 & 5-8pm

Service Hours will then be as follows:

DAY	OPEN	FOOD SERVED
MONDAY	CLOSED	CLOSED
TUESDAY	CLOSED	CLOSED
WEDNESDAY	12-9pm	12-2pm, 5:30-8pm
THURSDAY	12-9pm	12-2pm, 5:30-8pm
FRIDAY	12-9pm	12-2pm, 5:30-8pm
SATURDAY	12-9pm	12-8pm
SUNDAY	12-6pm	12-4pm

These hours are subject to change as Government Measures change

IF YOU ARE FEELING UNWELL, PLEASE SAVE YOUR VISIT FOR ANOTHER DAY

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HOW TO BOOK...

Customers can book for food via 01886 821 228 or via our online booking portal. We cannot accept bookings for drinks.

Due to our reduced capacity, all Restaurant Reservations will have a default 2 Hour Slot. If, during your visit, you wish to stay longer, we will do our utmost to accommodate you either at your table (if not booked out again) or in an alternate location.

At the time of booking, we will need to collect a few details:

NAME
TIME & DATE OF BOOKING
TELEPHONE
NUMBER OF GUESTS
NUMBER OF HOUSEHOLDS

Please note that all bookings will be outside. We have 4 tables located beneath a marquee. If not allocated in the marquee, all other booked tables will be provided with a parasol.

We do not have outside heating.

If the Weather turns before your visit and you wish to change your booking, please call us to rearrange an alternative time.

We can offer a Food Takeaway option as an alternative.

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ON ARRIVAL...

Please bring a Face Covering as you will need to Sign-In our welcome area and coverings must be worn when not sat at your allocated table.

We will be asking all customers to park at the rear of the Pub and enter via the rear steps and through into the Conservatory.
(front parking spaces will be reserved for staff, guests with mobility issues and for Takeaway Food customers).

From there, you will enter our Welcome Area.
This is to ensure we can closely monitor the number of people entering and exiting the pub at any given time. Details of our updated sanitising measures will be clearly visible.
Guests will need to sign in via the NHS Track & Trace System.

Hand Sanitiser will be available on arrival.

You will be taken to your outside table - all tables outside are table service only.

Outdoor gatherings of 6 people or less can be from any number of households. If your outdoor gathering is of 7 people or more, then all should be from no more than two households (or support bubbles). When at capacity, those without prior bookings will need to join a socially distanced queue.

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TABLE SERVICE & NAVIGATING THE PUB...

Multiple hand sanitiser stations are positioned throughout the Pub. Please follow the arrows to navigate and observe the strict social distancing measures we have in place.

We will be providing Table Service for all guests sat in the Top Beer Garden. The Bottom Garden will remain closed.

All menus laminated and we will respect your distance when taking an order/delivering your food and/or drink.

Please do not move the tables and chairs without consulting staff as they are deliberately positioned to adhere to social distancing measures.

We ask that dogs remain on leads and people remain seated.

PAYMENT...

Contactless card payments are preferred. The card machine is sanitised after each chip and pin transaction.

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CLEANING & HYGIENE...

All members of the Fox & Hounds Front of House Team have been thoroughly briefed on our rigorous sanitising measures. Their health concerns have been discussed and addressed.

Team Members will be regularly sanitising their hands (and after each time they have come into contact with a contaminated item - used cutlery, tray of used glasses etc..)

Team members will be provided with face shields and/or masks. Staff have access to masks, gloves, hand washing facilities and sanitiser.

Bar staff will be protected behind screens.

Touch points will be regularly sanitised.

After each guest has left, the space (including table and bench) they occupied will be thoroughly sanitised.

Salt and peppers will be cleaned after every use.

Toilets will be regularly cleaned and numbers visiting them any one time will be restricted.

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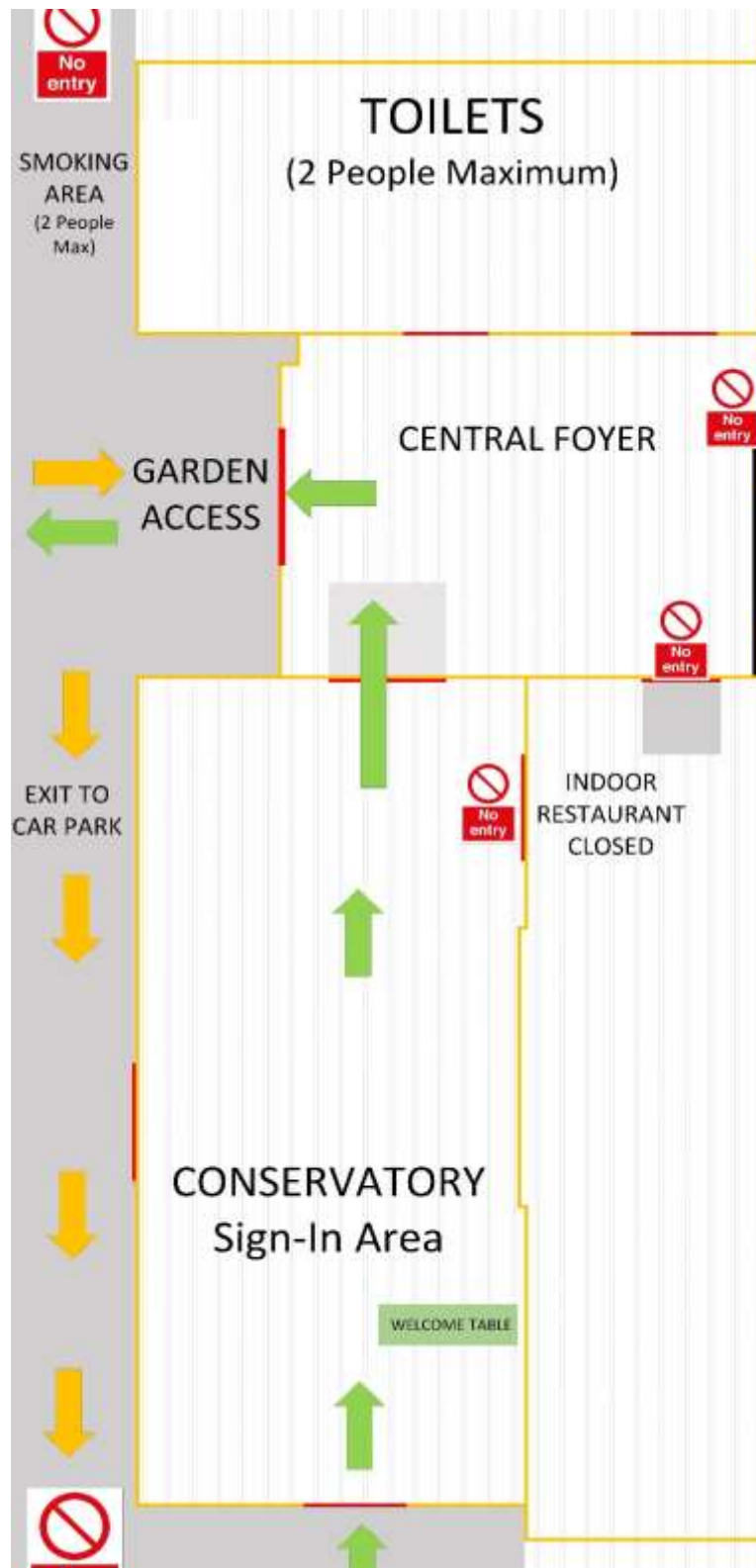
ENTER/EXIT NAVIGATION



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